



## Training Opportunities Second Quarter 2019

To register for webinar training, please click on the [Registration Link](#)

- **Essential Rating Elements**

**Date:** Tuesday, April 9, 2019

**Time:** 2:00 pm Eastern (1:00 pm Central, 12:00 pm Mountain, 11:00 am Pacific)

**Description:** Rating factors for flood insurance are somewhat different than other lines of insurance. Attendees will learn about the rules and rating elements required to calculate flood insurance premiums.

**Registration:** After your registration request has been processed, you will receive a confirmation email along with instructions for joining this session.

- **Navigating Floodpro**

**Date:** Wednesday, April 10, 2019

**Time:** 11:00 am Eastern (10:00 am Central, 9:00 am Mountain, 8:00 am Pacific)

**Description:** Learn the ins and outs of navigating the flood processing website.

**Registration:** After your registration request has been processed, you will receive a confirmation email along with instructions for joining this session.

- **Exploring Endorsements, Cancellations and Renewals**

**Date:** Thursday, May 2, 2019

**Time:** 2:00 pm Eastern (1:00 pm Central, 12:00 pm Mountain, 11:00 am Pacific)

**Description:** Part of a positive customer experience is understanding what types of changes can be made to a NFIP flood insurance policy, knowing what cancellation reasons are allowable within the program and being aware of policy renewal guidelines. By joining this webinar, participants will gain valuable information needed to assist clients through the flood insurance policy cycle.

**Registration:** After your registration request has been processed, you will receive a confirmation email along with instructions for joining this session.

- **Understanding the Claims Process**

**Date:** Tuesday, June 11, 2019

**Time:** 2:00 pm Eastern (1:00 pm Central, 12:00 pm Mountain, 11:00 am Pacific)

**Description:** This webinar will provide the participant with a look inside the flood insurance claims process concentrating on the insureds and agents responsibilities when a flood loss occurs.

**Registration:** After your registration request has been processed, you will receive a confirmation email along with instructions for joining this session.

- **Flood 101 - Learn the Basics**

**Date:** Wednesday, June 12, 2019

**Time:** 12:00 pm Eastern (11:00 am Central, 10:00 am Mountain, 9:00 am Pacific)

**Description:** New to flood insurance? Need a refresher? Flood 101 provides the basics of the National Flood Insurance Program and will leave attendees with a basic working knowledge of flood insurance.

**Registration:** After your registration request has been processed, you will receive a confirmation email along with instructions for joining this session.

April 2019 – June 2019

Please note: These webinars are not CE approved and do not provide state-required flood certification